



Greening of the value chain - ESG & Web3

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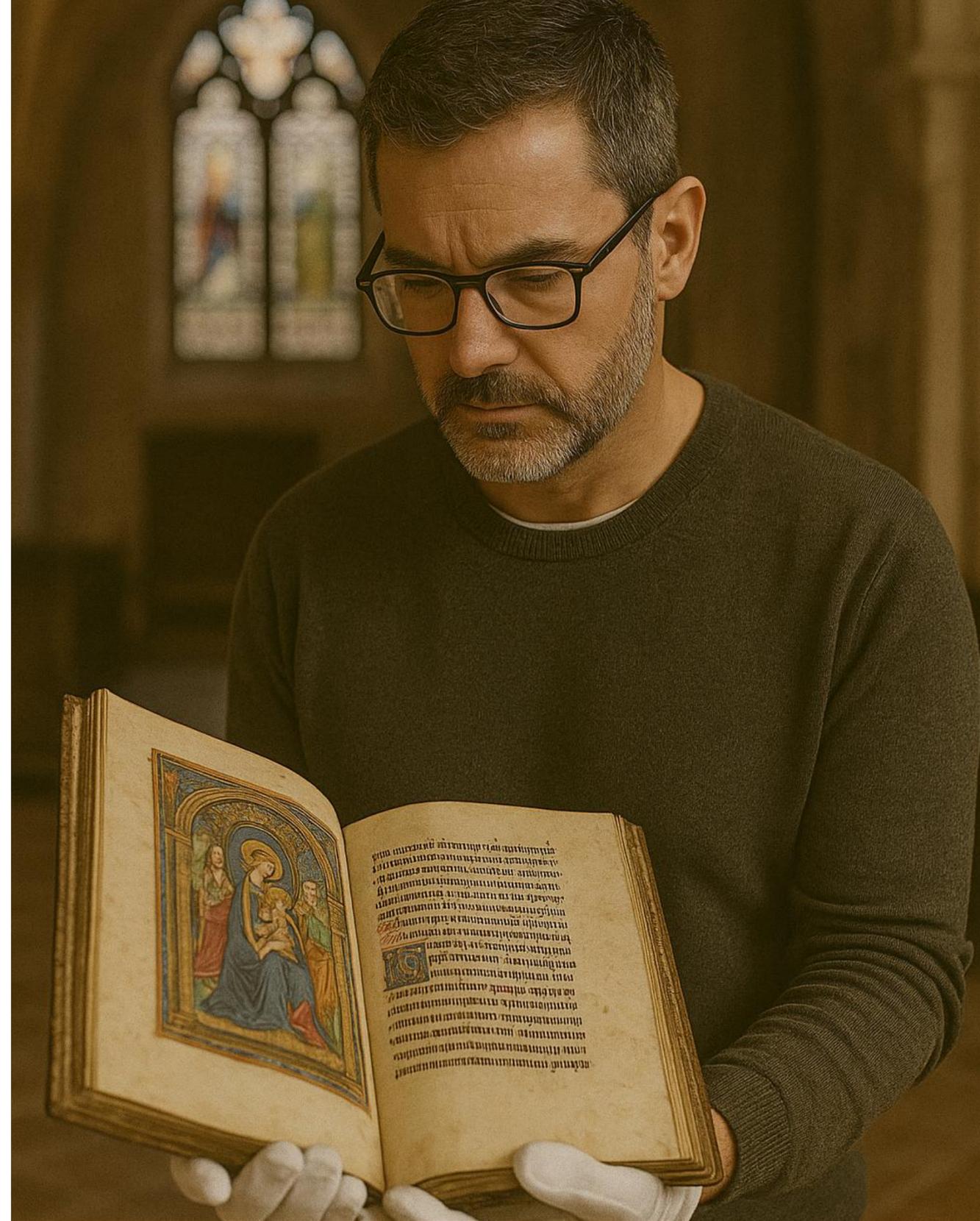
Objectives

By the end, you will be able to:

- Deliver a 50-minute lecture on ESG and Greening of the Value chain,
- use learning methods to engage participants,
- facilitate discussions & activities effectively, and
- adapt content to different audiences and contexts.



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How to use the materials

- Two resources:
 - Learner-facing lecture slides (with context),
 - trainer guide (with facilitation tips).
- Adapt case studies/examples to your local context,
- don't just read the slides -> **guide the conversation**



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Learning principles

- People learn when it is relevant to them,
- they value experience sharing -> let participants talk,
- interaction > lecture. Use Q&A, reflections and group work,
- encourage application: „How does this work in your context?“



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Session flow

- 5 min: Introduction to ESG and Web3
- 15 min: ESG pillars & application
- 15 min: Good practices & case studies
- 10 min: Challenges and trends
- 5 min: Wrap up & call to action



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Walkthrough: Introduction

Content: Definition of ESG, relevance to tourism, role of Web3

Trainer tips:

- Ask: „What does ESG mean for you?“
- Link to tourism sustainability challenges



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Walkthrough: ESG Pillars

Content: Environmental, Social and Governance standards

Trainer tips:

- Use one quick example per pillar,
- prompt reflection: „Which pillar is the most relevant in your work?“



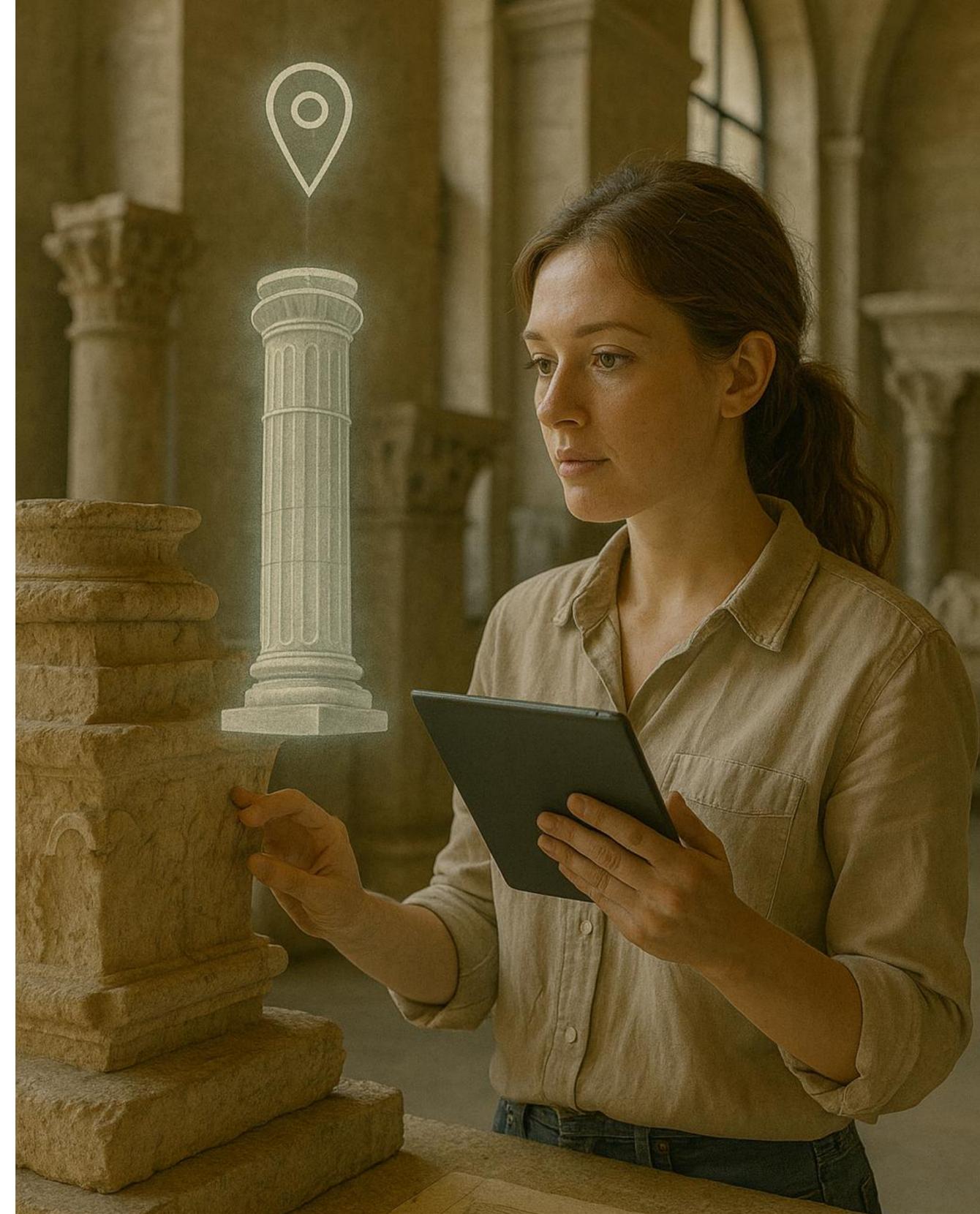
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Walkthrough: Good practices

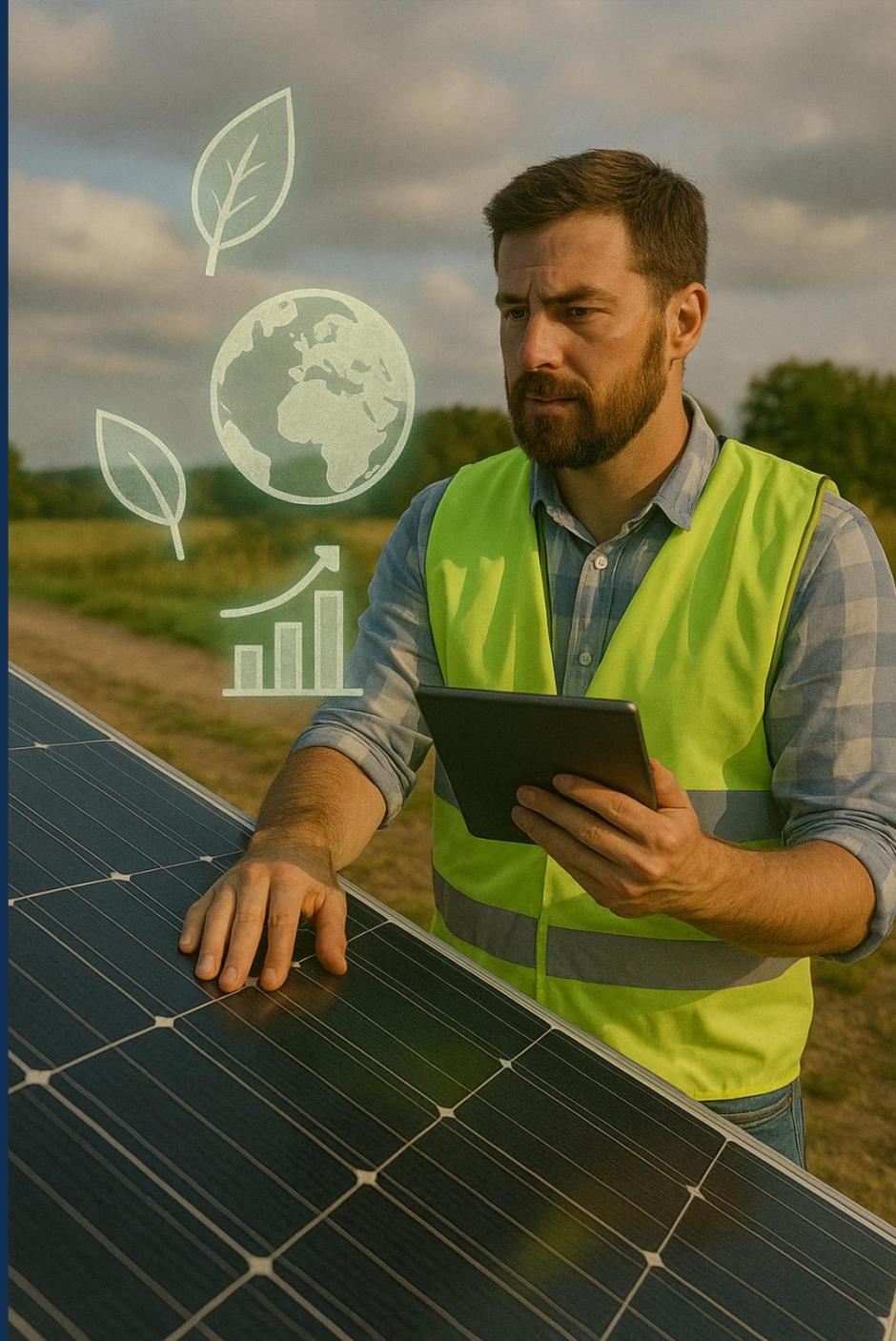
Examples: Ljubljana Breakfast (Visit Ljubljana), Territorial brands, Jezeršek Gastronomy, etc.

Trainer tips:

- Asking 1 case per group -> let them summarize why it's a „good practice“,
- debrief together.



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Walkthrough: Challenges

Content: Energy use, legal issues, SME barriers

Trainer tips:

- Ask: „Which challenge is most urgent in your region?“
- Acknowledge concerns, encourage brainstorming solutions.



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Walkthrough: Future trends

Content: Proof-of-Stake, NFTs for cultural heritage, EU standards, community governance.

Trainer tips:

- Keep it simple -> focus on relevance.
- Ask: „Which of these trends excites or worries you?“



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Interactive techniques

- Icebreaker questions,
- Think-Pair-Share,
- case study discussions,
- quick polls (hands up, online tools),
- reflection questions.



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Using AI in Facilitation

- Use Generative Artificial Intelligence to:
 - draft reflection questions and case prompts,
 - generate interactive lesson ideas,
 - support correct, structured answers.
- Reminder: AI is a co-pilot, not a replacement.
- Always adapt and fact-check outputs.



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Creating interactive content with AI

- Develop engaging discussion starters,
- compose scenarios for role-play or problem-solving activities,
- adjust complexity for different audiences (SMEs, policy makers, students),
- encourage participants to try AI tools for their own activities
 - in a way that helps them, not so it does the work for them.



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Use expert/real-world voices

- Record short video clips with local or international experts and include them in your sessions,
- use these clips to spark discussion,
- this offers the participants real world cases and grounding.



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An example of a real-world voice



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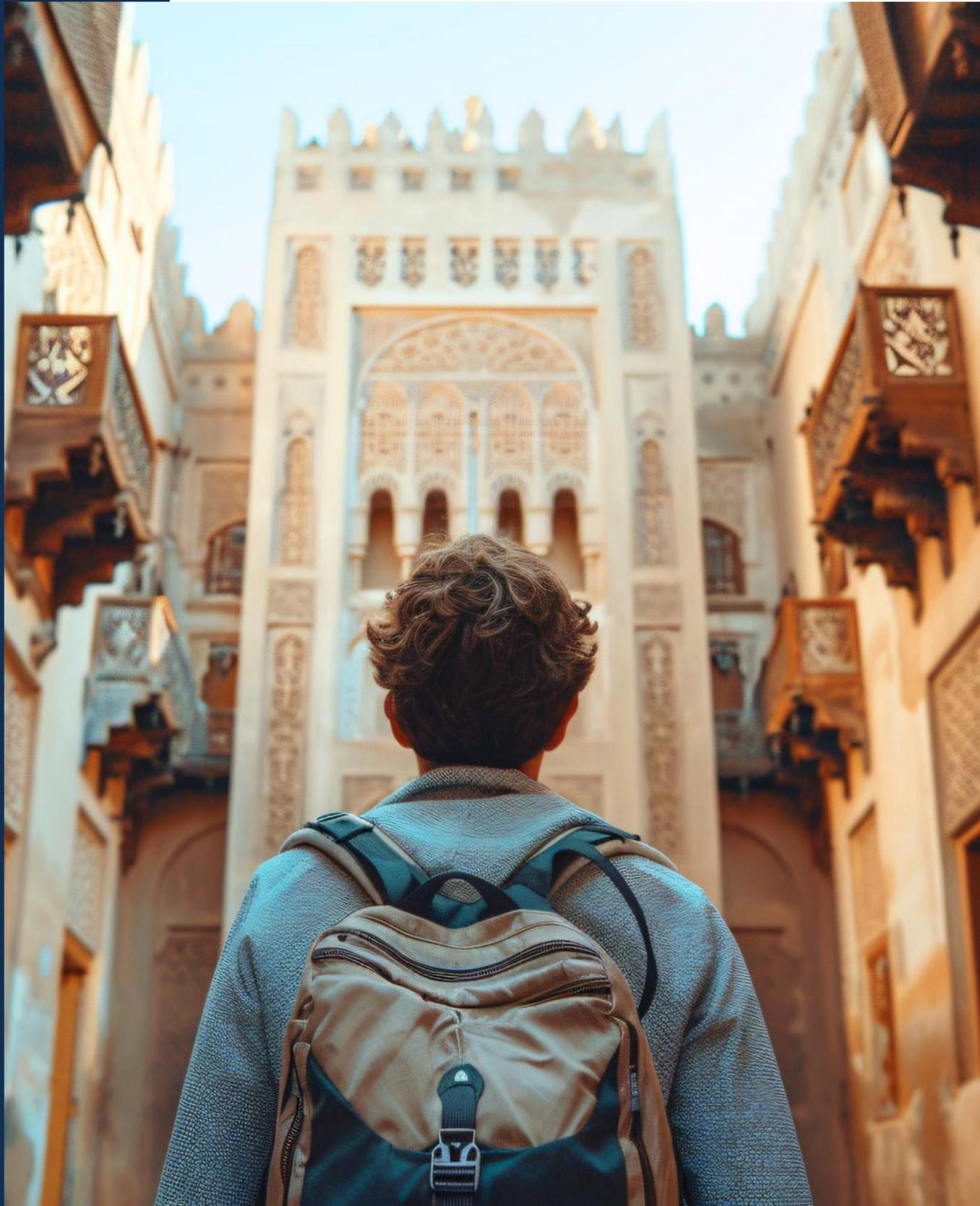
Common pitfalls

- ✗ Reading slides word-for-word
- ✗ Skipping interaction due to time pressure
- ✗ Using irrelevant examples
- ✓ Be flexible, but keep flow and timing



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Adapting to audience

- SMEs - Focus on cost saving and compliance.
- Policymakers: Stress governance and regulations.
- Students: Highlight innovation and case studies.

Trainer tip: Always localize examples



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Wrap up & next steps

- Remember: you are a facilitator, not just a lecturer
- Encourage audience reflection & application
- Prepare your own version of the session with local examples
- Practice before delivering live!



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THANK YOU

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